



**Ryan Schilreff**  
General Manager



GENERAL MANAGER'S REPORT

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Website: [www.wyrulec.com](http://www.wyrulec.com)

May through September  
Office hrs: 6:30–5:00, Mon.-Fri.

Summer hours in effect

October through April  
Office hrs: 7:30–4:00, Mon.-Fri.

**Board of Directors**  
Dewey Hageman  
President

Clay Peterson  
Vice President

Julie Kilty  
Treasurer

Kenda Knudsen  
Secretary

Jack Preston  
Assistant Secretary

**General Manager**  
Ryan Schilreff

**Senior Staff**  
Joe Kinnan  
Operations Manager

Tiphanie Fuss  
Office Manager

Hours change next month

A Touchstone Energy Cooperative

# Many changes over the summer

This summer has been a busy one!! We experienced several major storms that handed us some challenges, we hammered away at our workplan projects, we worked with the WPSC (Wyoming Public Service Commission) on rules and regulation compliance, and finally we submitted a new loan application for approval to the WPSC to fund our next four-year cycle of workplan projects.

phase line and at about the same time we had a tornado hit Banner County, Neb., that took down some of our line and several poles in that area.

The good news is most of the outages caused by the tornadoes were to irrigation services and stock wells so our residential services remained in power.

## Summer storm damage

This summer we experienced softball-sized hail, tornadoes, and several poles that were struck by lightning.



Tornado that damaged Wyrulec Company power lines in June, 2017.

In the early part of June, the Ft. Laramie area experienced softball-sized hail, which broke the glass in several of our meters and knocked trees branches into the line causing outages.

Later that same evening we experienced a tornado north of Torrington that took out over a mile of our three-

The bad news is we lost a lot of infrastructure, which is costly to the cooperative. \*Ken Farrier\*

The line crews had the poles reset and the lines back in place in three days to the services north of Torrington and in Banner County. Your employees did a great job rebuilding and restoring power!!!

Your cooperative is a proud member of these fine organizations



**Winter Hours — M-F, 7:30am to 4:00 pm — will begin Monday, Oct. 2, 2017**

# Many changes over the summer

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Who pays for the storm damage? There are several answers to this question. The cooperative carries a significant amount of insurance, but the insurance company will only cover general plant (headquarters, trucks, equipment, etc....) and anything inside the fence of our substations (transformers, regulators, switch gear, etc.).

The insurance company will not cover poles, lines, or hardware outside of the substation due to the risk that is associated with that infrastructure. When we have a storm like we had in June, the cooperative either pays for it out of pocket, or, if the damage is great enough to meet the cost threshold for FEMA (Federal Emergency Management Agency), we can apply for reimbursement through FEMA.

Because most of the damage from the June tornado occurred in Wyoming, we are going to incur the full cost associated with repairing that infrastructure, which I estimate to be between \$40,000 and \$50,000. The state of Nebraska, however, has received a federal disaster declaration, so we have submitted documentation to NEMA (Nebraska Emergency Management Agency) to recover a

portion of the costs we incurred in the Banner and Sioux County storms.

What happens if we experience a catastrophic storm that takes out several miles of line? True to the cooperative business model "we are all in this together." The Wyoming cooperatives and the Nebraska cooperatives have entered into mutual aid agreements. This means if any surrounding electric co-op experiences a disaster and needs assistance, we will immediately send all available help to that utility to rebuild and restore power. These agreements give us some assurance that we can get power restored as quickly as possible during a disaster.

## Workplan progress

We continue to rebuild and replace our aging infrastructure. Our contractor made significant progress on the 34.5kv project in LaGrange. We still have about a third of a mile to complete. \* Stan Speckner\* I anticipate having them back to complete that portion of the build in October.

We had to put the final stage on hold because a couple of prolonged outages may be required to replace our main feeders outside the substation as well as the portion of the build that has a double circuit. With the hot temperatures and irrigation sea-



©2017 by Tyler Sanders | National Weather Service | \*Greg Knudsen\*  
Supercell near Kimball, Nebraska, taken June 12, 2017.

son in full swing, we felt it better to finish in the fall.

Internally, we replaced several aging regulators in three of our substations (LaGrange, Barrett, and Banner). Your line crews will also rebuild the main feeder in the town of LaGrange and build a new tie line, which will give the town a redundant feed. \* Gilbert Ramirez \* Thanks to all our members who have been patient and cooperative during these projects, they don't always go as planned.

The Board of Directors approved a \$6,000,000 loan facility from NRUCFC (National Rural Utilities Cooperative Finance Corporation) to continue to fund our workplan projects through 2020. I have submitted all the documentation to the WPSC for their approval of the facility as well.

## Wyoming Public Service Commission Compliance

Last year the WPSC revised the rules and regulations that apply to all utilities in the State of Wyoming. When the WPSC approves a change to their rules and regulations, the utilities must comply with the approved changes and update their own rules and regulations.



©2007 WFO Sioux Falls WCM Todd Heitkamp | National Weather Service

Hailstone from a South Dakota storm in 2007 similar in size to the hailstones that fell in the Ft. Laramie area in June.

## Many changes over the summer

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Since this was a major revision for the WPSC, all the utilities had to make major revisions as well. Wyrulec has been working with the WPSC over the past six months to complete our revisions, which must then be approved by the Commission during an open meeting.

After an extensive amount of work,

we presented our updated rules and regulations to the WPSC Commissioners for approval on June 13th. I'm happy to report all our revisions were approved and Wyrulec was the first cooperative in the state to present the revisions and gain approval from the Commission.

I want to thank all the Wyrulec staff and the board of directors who

worked so hard to get these revisions in place in a timely manner!

Anytime you want to discuss your cooperative, please don't hesitate to contact me. To reach me at the office, call (307) 837-2225, toll free at (800) 628-5266, on my cell at (307) 575-2435 or via email at [rschilreff@wyrulec.com](mailto:rschilreff@wyrulec.com).

## Do You Know Your Location Number?

It is very important that you know your Wyrulec location number. This number is the main identifier used by Wyrulec Company and our dipatch services to find the exact location of your service. If you do not know your location number(s), there are a few ways you can find it:

### ON YOUR BILLING STATEMENT

| METER/SERVICE DESCRIPTION | PREVIOUS READING | CURRENT READING | MULTIPLIER | DAYS/USAGE | CHARGE |
|---------------------------|------------------|-----------------|------------|------------|--------|
| ELECTRIC 123456           | 06/30/17         | 07/31/17        |            | 31 DAYS    |        |
| BASIC CHARGE              |                  |                 |            |            | 30.00  |
| ENERGY CHARGE             | 71472            | 72674           |            |            | 140.75 |
| TOTAL FOR:                | 24-62-03-06      |                 |            |            | 170.75 |

← LOCATION NUMBER

### ON THE METER POLE



### CALL YOUR COOPERATIVE

We are ready to assist you. If you can't find your location number, just give us a call at (307) 837-2225.

### WRITE IT DOWN

Put your location number in an easy-to-access place. A note on the refrigerator, in your cell phone, or wallet, any place you can easily access when reporting an outage or calling for assistance.

## Energy Efficiency Tip of the Month

Cooler temps will be here soon! No matter what kind of heating system you have in your home, you can save money and increase your comfort by properly maintaining and upgrading your equipment. Contact a licensed professional to inspect your system *before* the winter chill arrives.

Source: U.S. Dept. of Energy



## Pay your bill by phone, anytime!

Use Wyrulec Company's 24-hour automated payment service.

**Call 877-UTL-PYMT  
(877-885-7968)**

You will be prompted to enter your account number and payment method.

### Wonderful Household Tips

J P D Z Z U P T I X E T I H W B H S Y G N I D E T  
 L U L E M O N O E T H S K C O S A E R I S M L R C  
 U E I V N B H V U I L I I I T L M E L T A T A E I  
 E C F C A T A E S R N A L N T T H X N P T P L G R  
 B M S T E W U C A G I I S B T S I E Q O P E E N T  
 E R G E O H I R I T N N A H A E M L B E C I N I C  
 H N E R R R A N E G O K T W T E R A R T D P I H E  
 E Y C A T E K N W C I R H O L I D F R O M V H S L  
 L I M C K L H A D N L S A E I O W I E A O E C A E  
 M P E V O O T T G E I E E N S C C E T R R P A W A  
 Q L I Y R E F S O D D C A Y G F E S L I E Z M D F  
 E C G I R H O F C T A Q T N R E E C L K C A D Z E  
 E G G A A D G I G L R P T E I G P E U H N V T T T  
 E H B N A N R Q P U M E E A A N W E E B I I A E E  
 T B D S I T E E L E M Z Z T B O G A E N E R R P N  
 I E D W C S R L L O E R S E T L P Q E L A T A P G  
 D U E E U I E L U R P O E A E E E G N P I C R R S  
 S H L O S M I E Y E P E N V S R A T E U S N A A M  
 C E H E S F S L I D E I N T O R F S S E R Y G M Y

Circle the words above that are underlined below.

Too many suds in electric dishwasher? Sprinkle with salt.

Unpleasant house smell? Heat orange peelings.

Out of hot water too often? Replace water heater elements

Electric microwave interfere with your cell phone? Separate.

Electric dishwasher soap too expensive? Use cheapest & add 2 t. of vinegar.

Need hot water bottle? Fill empty soda bottle & wrap in a towel.

Clogged drain? Pour 1 c. salt mixed with 1 c. baking soda into drain. Add pot of boiling water.

Coffee stain on fabric? Mix egg yolk with water warmed in electric microwave. Apply until stain gone.

Stained cookware? Fill with water then drop in denture-cleaning tablets. Let stand for 30-45 min.

Postage stamps stuck together?

Put in electric freezer for 10 minutes.

Chewing gum stuck to fabric? Electric freezer to the rescue. After an hour break off gum.

Dingy white socks? Soak for 10 min. in a pot of water with 2 pieces of lemon or 1 t. lemon juice. Then into electric washing machine as usual.

Leftover wine? Pour into ice cube trays & slide into electric freezer.

### Puzzle Prizes

Name: \_\_\_\_\_

How should we contact you / contact info: \_\_\_\_\_

Prize category:

- adult
- child

Mail entries to:

Wyrulec Company  
Sept. Puzzle  
PO Box 359  
Lingle, WY 82223

or drop them off at:

Wyrulec Company  
3978 US Hwy 26/85  
Torrington, WY 82240

**Deadline Oct. 2.**

Five winners will be drawn from all those submitting puzzles by Oct. 2